

Agenda Item X

Report to	Adult Social Care and Health (ASCH) Select Committee
Date	22 July 2025
Report Title	New Adult Social Care Strategy – Feedback report from National Development Team for Inclusion and Next Steps
Report Status	Information

Purpose

To share the National Development Team for Inclusion (NDTi) report following engagement with our communities about what is important for our new Adult Social Care Strategy.

Recommendations

ASCH are asked to note the content of the report and to be aware of the next steps to co-produce the new Adult Social Care Strategy for Stockton-on-Tees.

Summary Detail

Stockton-on-Tees Borough Council (the Council) asked NDTi to complete an engagement exercise to inform the development of a new Adult Social Care Strategy for Stockton-on-Tees. This was completed between February and March 2025 and a report presenting the findings was completed in May 2025 and shared with the Making it Real Board (MIRB) in June 2025.

There were 177 responses in total: 81 conversations with people in community settings, 76 from a survey and a further 20 responses from providers.

The report showed that most people who took part in the engagement felt that our Adult Social Care services were average in helping people to live their best lives, and likewise with feeling that people were getting the early intervention and prevention they needed.

There was a just above average rating for how safe people felt where they lived, and a below average rating about the availability of housing for people with support needs or disabilities.

In summary, the report showed the following findings:

Theme	Rating (5 bar Likert scale)	Where we needed to improve.
Adult Social Care	2.93	<ul style="list-style-type: none"> • Support to live in own home and maintain independence • The importance of involving people themselves in service development • Support being personalised, and being about enabling people • Having well trained staff- and staff retention mentioned not far behind
Prevention and Early Intervention	2.5	<ul style="list-style-type: none"> • A lack of information about what is available, and how to get it • Services not coordinated/ working together- making accessing the right support difficult for people • Funding issues, such as people having to pay for their own care and support, care staff not being paid enough. • Support which is considerate of people's independence.

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Community Wellbeing and Safety	3.30	<ul style="list-style-type: none">• Ensuring people are not isolated, and that there are groups or courses for people to join to meet each other.• Better information about what is on, and access to local advice were mentioned a number of times.• Some people are worried about drugs and antisocial behaviour.• Lighting, transport and police presence to ensure public spaces are safe.
Housing	2.45	<ul style="list-style-type: none">• Older adults need help to stay in their homes and individuals with learning disabilities want more independence.• There is a lack of accessible, supported, and trauma-informed housing for people with disabilities, mental health needs, and survivors of abuse.• Adaptations to existing homes are not always available or easily accessible.

A summary documents of the high level findings from NDTi is included as an appendix in this report below.

This plan will be to work in partnership with the Making It Real Board to co-produce a new Adult Social Care Strategy for 2026-30 by November 2025.

Key Considerations

Financial Considerations

None at this stage

EPIA -Equality & Poverty Impact Assessment

EPIA is in draft (SEPIA ID 163) and will be completed once work starts on developing the strategy.

Appendices / Embedded Documents *(Include the detail to supplement the summary section)*

[Summary presentation from NDTi \(see Appendix 1\)](#)



Stockton on Tees MIR
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